

Website Privacy Policy

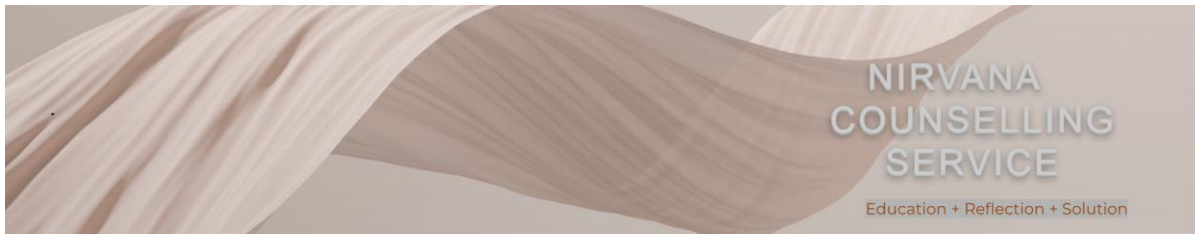
When you visit our Website, our ISP (Internet Service Provider) receives, collects and stores any information you enter on our website or provide us in any other way. In addition, the following information may be collected; the Internet protocol (IP) address used to connect your computer to the Internet; e-mail address; computer and connection information. Software tools may be used to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. Also collected is personally identifiable information (including name, email, communications).

When you complete an enquiry form on our website, we collect personal information you provide such as your name, phone number and email address. Your personal information will be used for the specific reason stated above.

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate our services.
2. To be able to contact you with general or personalised service-related communication.
3. To create aggregated statistical data and other aggregated and/or inferred non-personal information, which we may use to provide and improve our services.
4. To comply with any applicable laws and regulations.

Our service is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.



We may contact you to notify you regarding your service enquiry/booking, to collect fees or monies owed, to send updates about our service, or as otherwise necessary to contact you to enforce our Client Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages and postal mail.

Our website uses cookies. The main purpose of cookies is to identify users and to prepare customised web pages for them. Cookies do not identify you personally, but they may link back to a database record about you. We use cookies to monitor usage of our website and to create a personal record of when you visit our website and what pages you view so we may serve you more effectively.

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website.

Our website may contain links to other websites. This Privacy Policy does not apply to your use of another website accessed through a link from our website. Nirvana Counselling Service cannot and does not make any warranty or representation as to the practices or security of any linked websites in the handling of your personal information. We encourage you to read the privacy policies on those websites prior to providing any information to them. Nirvana Counselling Service accepts no responsibility for unauthorised use of any password or other security mechanism provided to you other than by a Nirvana Counselling Service staff member.